Appendix **B**





REPLY TO MSWG QUESTIONS Mr. Kang Boon Beng, Chief Financial Officer

27th Annual General Meeting 29th August 2024

MSWG – Operational and Financial Matters



Question No.1:

To further utilise QL's resources and achieve economies of scale, the Group has embarked on a new venture of supplying meals for MAS Awana. This accomplishment positions the Company one of ten partners selected to supply easy-to-prepare food for inflight consumption. (page 27 of AR2024)

- a) What was the revenue contribution to the Group from the new venture of supplying meals to MAS Awana for FY2024?
- b) Does the new venture of supplying meals to MAS Awana has a fixed value and contract duration?
- c) To what extent does the Group expect the new venture of supplying meals to MAS Awana to grow, going forward?





Q1 Answer:

- a) The revenue contribution for this venture is insignificant to the CVS segment and the Group as well, at less than 1% of Group's revenue.
- b) The current arrangement does not have a fixed value and contract duration.
- c) Moving forward, the Group's central kitchen operations will continue to prioritize supporting the existing FamilyMart operations and future expansion. The Group will continue to develop new businesses in fresh food supplies.





Question No.2:

For assurance, QL's Audit Committee approved an internal audit plan to review its Sustainability Statement. The Group Internal Audit Department concluded the review with the issuance of the Limited Assurance Statement (page 2 of AR2024).

In FY2024, the total cost incurred for the internal audit function was RM735,000 (FY2023: RM256,000). The Group outsourced its internal audit function to an independent professional consulting firm. (page 107 of AR2024).

Why did the Group incur substantially higher total costs for the internal audit function in FY2024? What is the breakdown for the cost incurred by the internal audit function between the outsourced internal audit function and the Group's Internal Audit Department?

MSWG – Corporate Governance Matters



Q2 Answer:

The Board and Audit Committee viewed internal audit as an integral part of Group's governance. The overall scope and the number of internal audits in FY2024 had been expanded after taking into consideration of the size and growth of the Group, the diversified business nature and the evolving business risks.

FY2023's fees was lower because a few reviews scheduled for FY2023 were completed in FY2024. FY2024 fee's was approximately 70% made up by a growing inhouse internal audit team and 30% outsourced internal audit function. Moving forward, the fees for the independent professional consulting firm is relatively stable which is based on the number of annual review approved, whilst the cost of internal team is expected to increase as the Group expands its internal audit capabilities and scope, including the sustainability related assurance.



Question No.3:

As at 31 March 2024, the Board comprises four (4) women Directors out of the total Board of QL (excluding Alternate Directors), making up 36% of its composition. (page 41 of CGR2024)

What benefits has the Board experienced from gender diversity among its members? How have these benefits impacted the Board's performance?

Q3 Answer:

The group will endeavor to continue adopt best practices as per the Malaysian Code on Corporate Governance Practice 5.9. With a diverse composition, members of the Board brings with them an extensive range of experiences and perspectives, leading to more thorough and balanced decision-making.

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MSWG – Corporate Governance Matters

Question No.4:



A set of KPI to assess the performance of Directors and senior management of QL Group on QL's sustainability matters relating to ESG aspects was approved by the Board for implementation on 30 May 2024. (page 27 of CGR2024)

What will be the weightage of the ESG KPIs (by percentage) vis-à-vis operational and financial metrics in the overall performance evaluation of the Board and senior management?

Answer:

For a start, a 5% weightage for ESG KPI targets has been established to assess the sustainability performance of Directors and Senior Management for the upcoming financial year. The Company will periodically review the ESG KPIs and their weightage over time, reflecting our commitment to prioritise improving ESG aspects of the business.

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Questions posed by shareholders up to 27th August 2024 Questions posed by shareholders up to 27th August 2024



Question No.1:

There is no mention on Kota Belud Sabah aquaculture farm project in last 2 years annual report. Is the plan still ongoing or has been scrapped for other development?

Answer:

The plan is still ongoing.

The necessary approvals for the development have been obtained but the plan was affected by the ongoing court eviction proceedings against the squatters occupying the project land.





